

Housing Related Services and Supports (HRSS)



Overview

HRSS Program

General Guidelines

The Utah Medicaid Reform 1115
Demonstration

The HRSS Program provides housing-related services and supports in the form of tenancy support, community transition, and supportive living services to Targeted Adult Medicaid (TAM) members experiencing homelessness, food insecurity, transportation insecurity, interpersonal violence, and/or trauma.

- Tenant screening and housing assessment to identify barriers to successful tenancy
- Development of an individualized housing support plan
- Housing application, process and selection assistance
- Reasonable accommodation request assistance
- Housing crisis plan
- Education and training on tenant/landlord rights
- Eviction reduction services
- Assistance with housing voucher subsidy and recertifications

Tenancy Support Services Care Plan = one-time approval of 10 hours in month one, 8 hours in month two and 6 hours per month thereafter.

Signed Tenant Housing Services Contract/Participant Rights and Responsibilities

Tenancy Support Services

Community Transition Services

Limited to 2 episodes per 5-year period per person up to \$2,000 per each occurrence.

One-time purchase of essential household items and moving expenses required to occupy and use a community domicile, such as: Payment of a security deposit when a member moves into a new residence and a deposit is required for a member to obtain a lease and the non-refundable fees to submit rental applications, establish utility and other services that are essential to the operation of the residence. Also includes:

- furniture, window coverings, food preparation items, and bed/bath linens
- services to ensure health and safety such as pest eradication and one-time cleaning prior to occupancy
- moving expenses
- necessary home accessibility adaptations
- activities to assess, arrange and procure necessary resources
- services needed to establish basic living arrangements in a community setting, including kitchen, bathroom and cleaning equipment/goods

To provide a variety of coordinated services, which do not include room and board costs. These services include:

- mental health services
- substance abuse services
- independent living services
- general supportive services: case management, community and peer support, crisis intervention and non-medical transportation.

Supported Living Services Care Plan = one-time approval of 10 hours per month.

Supported Living Services

Each Service Provider will develop a signed Care Plan and Tenant Housing Services Contract/Participant Rights and Responsibilities between the participant and the service provider.

Both documents will be submitted to ltss_housing@utah.gov for approval.

Once the service provider is enrolled as a Medicaid provider for the HRSS program and a participant's Care Plan and Tenant Housing Services Contract/Participant Rights and Responsibilities are approved, Medicaid billing for authorized services provided can begin.

The State of Utah operates a formal, comprehensive system to ensure that the waiver services meet the assurances and other requirements contained in this application. Through an ongoing process of discovery, remediation and improvement, the state assures the health and welfare of participants by monitoring: (a) level of care determinations; (b) individual plans and services delivery; (c) provider qualifications; (d) participant health and welfare; (e) financial oversight and (f) administrative oversight. The state further assures that all problems identified through its discovery processes are addressed in an appropriate and timely manner, consistent with the severity and nature of the problem.

Quality Improvement

Current Process

Please connect with the HRSS team at ltss_housing@utah.gov

Each agency will receive a HRSS overview and detailed training regarding:

- Completing Care Plans and Tenant Housing Services Contracts
- Becoming a Medicaid Service Provider
- Medicaid Billing Process

Each agency will be asked to participate in ongoing dialogue regarding program benefits, improvement, and audit requirements.

Important Details

- Services are to be delivered in accordance with the Utah Medicaid Housing Related Services and Supports Provider Manual.
- TAM eligibility is determined through the Utah Department of Workforce Services (DWS). For questions regarding eligibility please call DWS at 1-866-435-7414.
- All adults qualifying for the program must meet the Needs Based Criteria and Risk Factors found in the HRSS Provider Manual.

ltss_housing@utah.gov

Data Points for the HRSS Program

- Program Introduced to Community Partners:
Summer of 2022
- Overview and Service Provider Enrollment Training conducted:
Fall 2022
- Enrollment of interested Service Providers began:
October/November 2022
- First applications accepted and approved:
December 2022
 - Care Plan
 - Tenant Housing Services Contract

Participating Service Providers

March 2023

- First Step House
- Odyssey House
- SwitchPoint Community Resource Center
- The Road Home
- Utah Case Management
- Valley Cares (VMH)
- Volunteers of America
- Weber Human Services

As of March 28, 2023

81 Individuals are being served

18 Applications are pending

We are continuing to provide Program Overviews and Training to community partners across the State of Utah.

Thank you!

Christine Gianchetta Nguyen

Linda Robinson